

Ref: 30.34.0000.063.50.001.2020

M/S. _____

**SUB: RTM TENDER SCHEDULE AND OTHER TERMS & CONDITIONS FOR
ENGAGEMENT OF INTERNET SERVICE PROVIDER (ISP).**

Selling address of Schedule: Manager, Finance, Biman Flight Catering Centre, Hazrat Shahjalal International Airport, Dhaka.

Tender document selling date: From **09-11-2020 to 22-11-2020** (During office hours).

- a) RTM Tender Notice No. **34/2020** dated 08-11-2020
- b) Cost of schedule Tk. **500.00** (Five hundred) only per set (Non-refundable).
- c) Earnest money Tk. **6,000.00** (Six thousand) only (Refundable)
- d) Cash receipt No. _____ dated _____ 2020.
- e) Date & time of dropping the tender: On **23-11-2020** up to 1200 hrs.
- f) Date & time of opening the tender: On **23-11-2020** at 1500 hours

Dear Tenderer,

Enclosed herewith please find the tender schedule along with terms & conditions for ENGAGEMENT OF INTERNET SERVICE PROVIDER (ISP).

You may please participate in the tender if the terms and conditions are acceptable to you.

For-Biman Flight Catering Centre

(A.H.M. Shafiul Bari)

Dy. General Manager, BFCC

Telephone: 880-2-8901760-64-Ex-13

Enclo: As stated.

Biman Flight Catering Centre
Hazrat Shahjalal International Airport, Dhaka.

RTM Tender Notice No. 34/2020

DATE/TIME DROPPING : **23-11-2020** UP TO 1200 HRS (LT)

DATE/TIME OPENING : **23-11-2020** AT 1500 HRS (LT)

COST OF SCHEDULE BDT **500.00** (FIVE HUNDRED) ONLY (NON-REFUNDABLE)

EARNEST MONEY BDT **6,000.00** (SIX THOUSAND) ONLY (REFUNDABLE)

C.R. NO.....DATE.....2020

SIGNATURE.....STAFF NO.....

M/S.....
.....
.....
.....

This refers to Ref: 30.34.0000.063.50.001.2020 Dated: 22-09-2020

Sealed tender is here by invited from the bonafide ISP for the following internet service:

SUB: RTM TENDER SCHEDULE AND OTHER TERMS & CONDITIONS FOR
ENGAGEMENT OF INTERNET SERVICE PROVIDER (ISP).

DELIVERY:

Against work order given by BFCC as per requirement.

Contd..... P/02

THE TERMS & CONDITIONS ARE AS FOLLOWS:

01. The tender shall be submitted in one sealed envelope.
02. THE OFFER SHALL CONTAIN THE FOLLOWING DOCUMENTS
(Where applicable)
 - i) Photocopy of valid Trade license of current year.
 - ii) Photocopy of current income tax certificate with TIN No./Photocopy of certificate from the competent authority stating that current income tax return has been submitted quoting GIR or TIN No.
 - iii) Photocopy of valid VAT registration certificate.
 - iv) Original copy of C. R. (Cash Money Receipt of Tender schedule purchase)
 - v) Rates must be quoted for items specified in the schedule only and no amendments/alterations will be accepted.
 - vi) Bank Draft/Pay Order/Bank Guarantee of BDT **6,000.00** (Six thousand) only as Earnest Money (refundable) from a scheduled bank in favour of BFCC with validity of 120 days from the date of opening of tender.
03. Overwriting/Erasing may render the tender to be rejected unless properly countersigned by the authorized person of the bidder.
04. For quoting any abnormal/unworkable price, which does not match with the prevailing market price, the tender may be treated as cancelled. Work order will be given on group lowest basis.
05. Conditional offer will not be accepted. Rate once finalized cannot be changed under any circumstances during the contract period.
06. Tender must be submitted with a forwarding letter in official letter head pad.
07. All submitted document except Pay Order/Bank Draft must be counter signed with Seal by the tenderer.
08. All submitted documents must be numerically serialized showing total number of sheets. Each sheet must be signed & sealed by the Tenderer.
09. TENDER SHALL BE REJECTED IF ANY OF THE ABOVE TERMS & CONDITIONS ARE NOT FULFILLED.

Tenderer's Sign & Official Seal

10. Tender in sealed cover will be received in BFCC Main Security Gate, Hazrat Shahjalal International Airport, Dhaka, latest by 1200 hrs (LT) on **23-11-2020**. Offer will be opened on the same day in the Conference Room of BFCC, Hazrat Shahjalal International Airport, Dhaka in the presence of the representative(s)/ tenderers, if any at 1500 hrs (LT).
11. Any tender received after aforesaid specified time and date will not be entertained. BFCC will not bear any responsibility for late receipt of tender or samples.
12. Quotation will remain valid for 120 (One hundred twenty) days from the date of tender opening.
13. Only the un-conditional offer will be accepted.
14. Undersigned may be contacted for any clarification during office hours on all working days.

(A.H.M. Shafiul Bari)
Dy. General Manager, BFCC
Telephone: 880-2-8901760-64-Ex-13

DECLARATION

I/We.....M/s.....owner/
representative hereby declare that, we have accepted all terms & conditions of tender papers
and submitted quotation accordingly.

Tenderer's Sign & Official Seal

Contd..... P/04

ADDITIONAL TERMS & CONDITIONS APPLICABLE FOR SUCCESSFUL BIDDER

01. In case of successful tenderer's refusal or failure to supply or to accept/comply with BFCC's offer or work order, BFCC will have the authority to forfeit a part or whole of the security money submitted by the Tenderer alongwith the tender.
02. In case of any corrupt, fraudulent, collusive or coercive practices made by the tenderer, BFCC may hold the tenderer liable to be disqualified from participating in any subsequent tender proceedings.
03. The Contractor/Supplier will not transfer or assign directly or indirectly whatsoever to other party any portion of the work without written consent of BFCC.
04. BFCC Management reserves the right to reject any/all tender, without assigning any reason whatsoever.
05. Required devices will be supplied and services will be provided by the ISP/contractor at their own risk & expenses to BFCC, Hazrat Shahjalal International Airport, Kurmitola, Dhaka.
06. As per BFCC's order in writing, the supplier/contractor must carry out the job within **10 (Ten)** working days from the date of receipt of such order. In case of failure to supply & provide connection in time, work order may be cancelled or 0.5% penalty may be imposed per week, if there is no logical/unavoidable ground for delay.
07. Penalty for service disruption:

Bill amount will be deducted at following rate for disruption of Internet Connection:
 - i) Disconnectivity for 12 hours-24 hours at a stretch - 1 days' bill,
 - ii) Disconnectivity for 24 hours-48 hours at a stretch - 2 days' bill,
 - iii) Disconnectivity for more days – Rounded up bill for same number of days.

(This clause will not be applicable for reasons as are beyond control)
08. Unserviceable devices will have to be replaced by the ISP (internet service provider)/supplier.
09. Successful tenderer will have to enter into an Agreement with BFCC in proper treasury stamps (To be procured by the bidder) for the period 02 (two) years which may be extended up to maximum 50% of the total work order on mutual consent of both the parties. BFCC may terminate the Agreement by serving 30 (thirty) days prior written notice to the supplier. However, in the case of gross violation or material breaches of any substantial terms of the Agreement, BFCC can terminate the Agreement with immediate effect.

Tenderer's Sign & Official Seal

Contd.....P/05

10. 10% of the quoted value requires to be submitted by the bidder in the form of Pay Order/Bank Draft as performance security after receiving the NOA and the same will be refunded without any interest after satisfactory completion of a period of 24 months, which will be counted from the date of commissioning of service/equipment.
11. The supplier will submit monthly bills to BFCC and after certification of the bill from department concerned the same will be forwarded to Manager Finance, BFCC who will make payment by A/C payee cheque after verification.
12. In case of refusal or failure to supply or accept/comply with the BFCC's offer on purchase/work order, BFCC will have the right to forfeit the earnest money including rejection of the Tenders offer ex-parte by BFCC.
13. Services will be verified by IT section, after their verification and certification, the bill will be forwarded to Administration Section of BFCC for payment process.
14. All rates once finalized will not be negotiated during the contract period under any circumstances.
15. Income tax or any other Tax, VAT, duty etc. which comes within the term "deduction at source" will be deducted from the supplier's bill as per statutory rules/laws for depositing to the Government fund. A certificate in that respect will be given to the party concerned on demand.

(A.H.M. Shafiul Bari)

Dy. General Manager, BFCC

Telephone: 880-2-8901760-64-Ex-13

I/We.....M/s.....owner/
representative hereby declare that, we have accepted all terms & conditions of tender papers
and submitted quotation accordingly.

Tenderer's Sign & Official Seal

Biman Flight Catering Centre
Hazrat Shahjalal International Airport, Dhaka.

Price Schedule for INTERNET SERVICE

Invitation for Tender No: 34/2020

Date: 08-11-2020.

SI No.	Particulars	Specifications
01.	Bandwidth Type	Dedicated
02.	Monthly Usage Limit	Unlimited
03.	Connection Type	Redundant Connection (at least any two) with Underground/Overhead Fiber Cable and/or RadioLink/Wireless Connection
04.	Percent of Uptime (as per monthly downtime volume).	99.9% (Min.)
05.	Supply of Real IP	06 Nos
06.	After Sales Support (24Hours Call Center and On Site Support)	Yes
07.	Required Bandwidth	80 Mbps
08.	Monthly Charge (Please quote your rate in Taka)	Tk. (Inclusive of all devices and Tax, VAT, etc.)
09.	One time Connectivity Charge (Please quote your rate in Taka)	Tk. (Inclusive of all devices and Tax, VAT, etc.)

Tenderer's Sign & Official Seal