



#TAP Member Primary Account Password Recovery Procedure

To access your TAP account you need to recover your primary account Agent Code, User Name (default user name is 'admin') and Password. Required credentials you'll be received in email after a successful recovery.

Step 1:

Browse to URL <https://tap.biman-airlines.com/> to visit TAP portal

Step 2:

Click on [Recover Here](#) (Marked in Image) to recover access credentials.

A screenshot of the Biman Bangladesh Airlines Travel Agent Portal Login page. The page features the Biman logo at the top left, followed by the text "TRAVEL AGENT PORTAL LOGIN". Below this are three input fields: "ENTER AGENT CODE", "ENTER USERNAME", and "ENTER PASSWORD". A green "LOGIN" button is positioned below the input fields. At the bottom of the form, there is a red-bordered box containing the text "Forgot Password? Recover here" and "Dont have an account? Register Now". The background of the page is light green with faint icons of a globe, a star, and a hand.

Balaka, Kurmitola; Dhaka-12229, Bangladesh

TAP Support:

Phone: +88-02-8901794, +88-02-8901600 Ext: 2536, 2541

Email: ibebiman@bdbiman.com

Designed and Developed by: www.a4aero.com



Step 3:

Enter your email address in the shown marked area press “RECOVER PASSWORD” button.

A screenshot of the Biman Bangladesh Airlines "RECOVER PASSWORD" form. The form is white with a red border and contains the Biman logo at the top left. Below the logo is the text "RECOVER PASSWORD". A red rectangular box highlights the input field for the user's email address, which contains the placeholder text "ENTER USER EMAIL ADDRESS". Below the input field is a green button labeled "RECOVER PASSWORD". At the bottom of the form, there are two links: "Already member? Login here" and "Dont have an account? Register Now". The background of the form is light green with faint icons of a plane, a sun, and a cloud.

Balaka, Kurmitola; Dhaka-12229, Bangladesh

TAP Support:

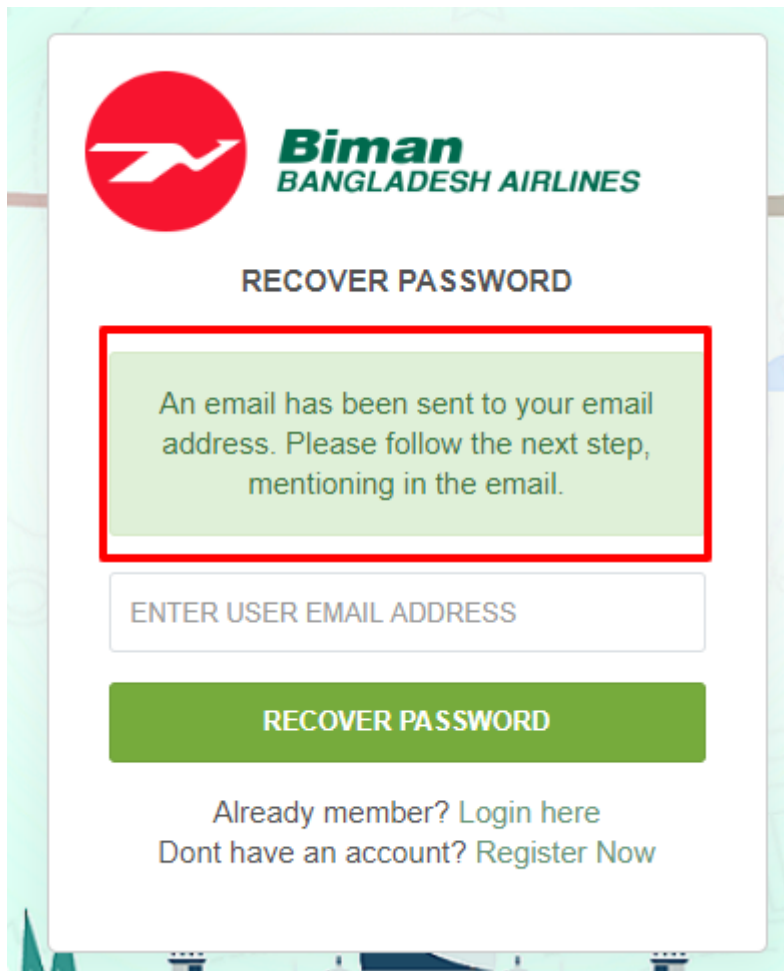
Phone: +88-02-8901794, +88-02-8901600 Ext: 2536, 2541

Email: ibebiman@bdbiman.com

Designed and Developed by: www.a4aero.com



You'll get success message as shown below image



Balaka, Kurmitola; Dhaka-12229, Bangladesh

TAP Support:

Phone: +88-02-8901794, +88-02-8901600 Ext: 2536, 2541

Email: ibebiman@bdbiman.com

Designed and Developed by: www.a4aero.com



Step 4:

You'll receive an email content the password recovery link. Click on the link

Password Reset Request Inbox x Updates x Print Share

Biman Bangladesh Airlines-TAP no_reply@biman-airlines.com via sendgrid.net 11:28 (17 minutes ago) Star Reply More

to Md ▼

Dear Md ██████,

You recently requested a password reset for your Biman Bangladesh Airlines-TAP Account. To complete the process, click the link below or copy and past it to new browser.

<https://tao.biman-airlines.com/agent/resetpassword/25eaba4014134cd28f34d08a366c5ae2>

If you didn't make this request, it's likely that another user has entered your email address by mistake and your account is still secure. If you believe an unauthorized person has accessed your account, you should change your password as soon as possible.

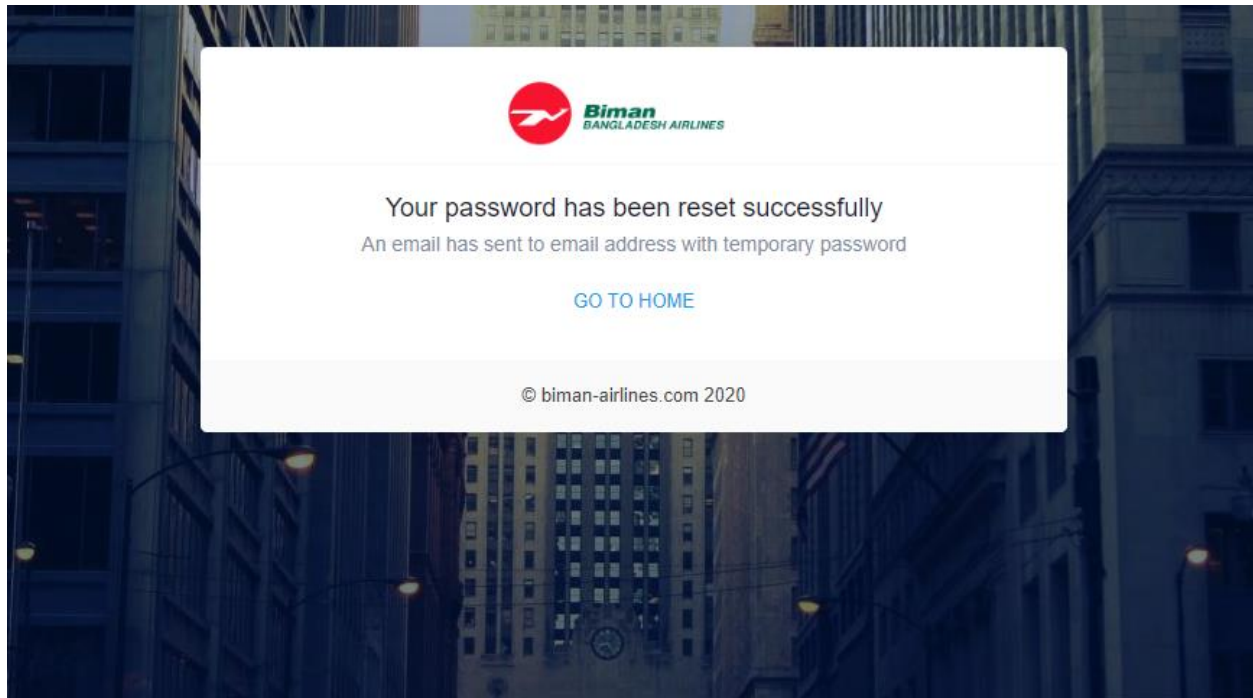
Warm Regards,
Travel Agent Portal (TAP)
Biman Bangladesh Airlines

Balaka, Kurmitola; Dhaka-12229, Bangladesh
TAP Support:
Phone: +88-02-8901794, +88-02-8901600 Ext: 2536, 2541
Email: ibebiman@bdbiman.com
Designed and Developed by: www.a4aero.com



Step 5:

On click on the email content link, you'll see following message of reset successful message.



Balaka, Kurmitola; Dhaka-12229, Bangladesh

TAP Support:

Phone: +88-02-8901794, +88-02-8901600 Ext: 2536, 2541

Email: ibebiman@bdbiman.com

Designed and Developed by: www.a4aero.com



Step 6:

Now please check your email, you'll get a flowing like email with the access credentials

Password has been Reset  Inbox x Updates x

Biman Bangladesh Airlines-TAP no_reply@biman-airlines.com [via](#) sendgrid.net

to Md ▾

Dear Md 

The password for your Biman Bangladesh Airlines-TAP Account has been successfully reset.

Your Agency Code is: 2444

Your Agency user: admin

Your temporary password is: sR!usp

Please login to your Biman Bangladesh Airlines-TAP account and change your password as soon as possible.

Warm Regards,

Travel Agent Portal (TAP)

Biman Bangladesh Airlines

Note: Please change your password after you first successful login.

Balaka, Kurmitola; Dhaka-12229, Bangladesh

TAP Support:

Phone: +88-02-8901794, +88-02-8901600 Ext: 2536, 2541

Email: ibebiman@bdbiman.com

Designed and Developed by: www.a4aero.com